



City of Pleasanton Civic Arts Stage Company - "Comp" Ticket Request Policy – 2018-19 Season

## Mary Poppins JR.

Allotted Number of Complimentary Tickets

	<b>Cast Member</b> <b>Cast members must be registered for the program with the City of Pleasanton</b>
<b>Firehouse &amp; Amador</b>	<b>Two (2)</b> - for the <b>OPENING NIGHT</b> show for that actor's cast <b>OPENING NIGHT DATES:</b> <b>BIRD Cast:</b> F 12/14 7:30pm   <b>KITE Cast:</b> Sa 12/15 7:30pm
<b>Comp Request Start date</b> Wonderland	Friday 10/19/2018 at 12pm
<b>Comp Request Deadline</b> Wonderland	Saturday 12/8/2018 at 4pm
<b>Important:</b> The above start date and deadline apply to all cast members	

- Comp tickets will NOT be available the night of the performance. You must collect them on or before the deadline!**
- In order to insure that any additional tickets and your complimentary ("comp") tickets are positioned together, it is strongly recommended that you make your additional ticket purchases while claiming your "comp" tickets at the box office (pending seat availability).
- After you have claimed your "comp" tickets and purchased additional tickets, there are **no** refunds or exchanges.
- All "comp" tickets (cast, volunteer, staff) must be claimed at the Firehouse Arts Center Box Office during regular business hours; Wed-Fri 12-6pm | Sat 10am-4pm
- Those claiming the "comp" tickets must be 18+ years of age and show valid I.D.
- You may only claim tickets that are under yours or your child's name.
- When claiming your "comp" tickets, box office staff will refer to the respective production's Pleasanton registration list if your child's name does not appear on the registration list, box office staff will not release "comp" tickets to you. Please make certain your child is registered for that particular production.
- "Comp" tickets will NOT be issued to those that are NOT registered for the program.
- "Comps" will not be issued to cast members before the posted start date or after the posted deadline (see above), no exceptions. Please be sure to enter these dates into your personal calendars.
- "Comp" tickets will NOT be issued for school matinee show dates.

For more information or questions, please contact Mark Duncanson at [mduncanson@cityofpleasantonca.gov](mailto:mduncanson@cityofpleasantonca.gov) or 925-931-4828

