



City of Pleasanton Civic Arts Stage Company - "Comp" Ticket Request Policy – 2016-17 Season

Madagascar A Musical Adventure JR

Allotted Number of Complimentary Tickets

	Cast Member
	Cast members must be registered for the program with the City of Pleasanton
Firehouse & Amador	Two (2) - for the opening night show for that child's cast OPENING NIGHT DATES: CITY Cast: Friday 3/17 7:30pm ISLAND Cast: Saturday 3/18 7:30pm
Comp Request Start date Madagascar A Musical Adventure JR	Thursday 1/26/2017 at 12pm
Comp Request Deadline Madagascar A Musical Adventure JR	Saturday 2/25/2017 at 4pm
Important: The above start date and deadline apply to all cast members	

- Comp tickets will NOT be available the night of the performance. You must collect them on or before the deadline!**
- In order to insure that any additional tickets and your complimentary ("comp") tickets are positioned together, it is strongly recommended that you make your additional ticket purchases while claiming your "comp" tickets at the box office (pending seat availability).
- After you have claimed your "comp" tickets and purchased additional tickets, there are **no** refunds or exchanges.
- All "comp" tickets (cast, volunteer, staff) must be claimed at the Firehouse Arts Center Box Office during regular business hours; Wed-Fri 12-6pm | Sat 10am-4pm
- Those claiming the "comp" tickets must be 18+ years of age and show valid I.D.
- You may only claim tickets that are under yours or your child's name.
- When claiming your "comp" tickets, box office staff will refer to the respective production's CLASS registration list if your child's name does not appear on the registration list, box office staff will not release "comp" tickets to you. Please make certain your child is registered for that particular production.
- "Comp" tickets will NOT be issued to those that are NOT registered for the program.
- "Comps" will not be issued to cast members before the posted start date or after the posted deadline (see above), no exceptions. Please be sure to enter these dates into your personal calendars.
- "Comp" tickets will NOT be issued for school matinee show dates.

For more information or questions, please contact Mark Duncanson at mduncanson@cityofpleasantonca.gov or 925-931-4828

